Medtronic News

Medtronic Launches New Telehealth Solutions in Support of U.S. Department of Veterans Affairs National Contract

Medtronic Care Management Services Delivers on Its Commitment to Serve Veteran Patients with Expanded Suite of Telehealth Solutions

DUBLIN - November 27, 2017 - Medtronic plc (NYSE:MDT) today announced its Medtronic Care Management Services (MCMS) business commenced launch of new telehealth solutions in support of its national contract awarded by the U.S. Department of Veterans Affairs (VA) for Home Telehealth Devices and Services. The expanded suite of telehealth solutions includes the largest portfolio of patient engagement platforms available on the Home Telehealth contract, and an extensive library of disease management protocols designed to meet increasingly complex patient care needs. MCMS has partnered with the VA since 2011, serving more than 310,000 unique veterans since that time.

The portfolio of solutions being launched into the VA by MCMS was designed to serve complex, chronic, co-morbid patients, and includes new technology platforms and multiple, integrated diagnostic devices to help meet differing clinical needs and comfort levels with technology. Patients interact with the service in their homes via a daily health check, which offers condition education and clinical question sets that adapt based on patient responses.

Information patients submit is securely aggregated and organized through MCMS' web-based clinician software, and clinicians are provided an action-oriented view of their patient population - helping VA care coordinators make informed, early care interventions where appropriate. Veteran patients who previously used VA telehealth programs for at least one year demonstrated a 19 percent reduction in hospital admissions, and an average of four percent reduction in care costs.1

"We are honored to continue our partnership with the U.S. Department of Veterans Affairs to provide telehealth technology and solutions to veteran patients," said Sheri Dodd, vice president and general manager, Medtronic Care Management Services. "Our expanded offering is designed to provide more patient choice and flexibility to better meet individual health needs. We continue to deliver on our commitment to the VA, and are excited to start doing so under the terms of this new Home Telehealth contract."

Medtronic is committed to developing services and solutions that address healthcare needs by improving clinical and economic outcomes. With more than 5 million patient months of service, Medtronic Care Management Services is a trusted provider to hospitals, clinics, home health agencies, and payers. MCMS is committed to improving patient outcomes, and delivering economic benefits, to the healthcare system. This approach supports Medtronic's transition toward expanding the company's traditional medical device product offerings to broader healthcare services and solutions, providing meaningful clinical and economic value for hospitals, physicians, patients, and payers.

About Medtronic

Medtronic plc (www.medtronic.com), headquartered in Dublin, Ireland, is among the world's largest medical technology, services and solutions companies - alleviating pain, restoring health and extending life for millions of people around the world. Medtronic employs more than 84,000 people worldwide, serving physicians, hospitals and patients in approximately 160 countries. The company is focused on collaborating with stakeholders around the world to take healthcare Further, Together.

Any forward-looking statements are subject to risks and uncertainties such as those described in Medtronic's periodic reports on file with the Securities and Exchange Commission. Actual results may differ materially from anticipated results.

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1 Darkins A, Kendall S, Edmonson E, Young M, Stressel P. Reduced cost and mortality using home telehealth to promote self-management of complex chronic conditions: a retrospective matched cohort study of 4,999 veteran patients. Telemed J E Health 2015 Jan; 21(1):70-6.

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